



User Access Checklist (Please Print)

Agency Name:	
Location:	
User's Name:	
User's Work Phone:	
User's Work Email:	

In addition to this form, New User Training and Confidentiality & Best Practices Training is required for all users accessing the Pathways Compass system.

Date of New User Training: _____

Date of Confidentiality and Best Practices Training: _____

INSTRUCTIONS:

1. Check "Yes" for each desired *PATHWAYS COMPASS* command below.
2. Have your supervisor sign this form in the space provided below.
3. Turn in this form to your agency's *PATHWAYS COMPASS* Administrator for processing.
4. For questions, please contact Pathways Support at 404-639-9933 option 2, 866-818-1032 option 2, or email us at support@pcni.org.

CLIENT and CLIENT VISIT MENU COMMANDS	Select All <input type="checkbox"/>
This user needs access to the selected commands, in order to... (For more information, please see the <i>PATHWAYS COMPASS User Guide</i> .)	Select
General – Edit client general information	<input type="checkbox"/>
Household – Work with client family (household members) information	<input type="checkbox"/>
Residence – Work with residence history and contact information for the client's household	<input type="checkbox"/>
Emergency – Work with information about who might know how to contact the client, or who could be contacted in case of a client emergency	<input type="checkbox"/>
Finance – Work with client income and expense information	<input type="checkbox"/>
Education – Edit client education information	<input type="checkbox"/>
Veteran – Edit client veteran information	<input type="checkbox"/>
Special Needs – Work with client special needs information	<input type="checkbox"/>
Benefits – Determine a client's possible eligibility for benefit programs	<input type="checkbox"/>
Services – Work with client visit information including services provided, disbursements, referrals, and reservation requests	<input type="checkbox"/>
Programs – Work with client program entry and exit information	<input type="checkbox"/>
Assessment – Work with predefined sets of questions and answers for a client	<input type="checkbox"/>
Custom – Work with client visit information containing agency-specific customized fields	<input type="checkbox"/>
Messages – Work with messages for other case managers or other agencies regarding a client	<input type="checkbox"/>
Case Notes – Work with client case notes	<input type="checkbox"/>
Progress – Work with client goal history and client status indicator history information	<input type="checkbox"/>
EFSP – View ALL recorded EFSP transactions	<input type="checkbox"/>
SSFV – View ALL recorded SSFV transactions	<input type="checkbox"/>

REPORTS MENU COMMANDS	
This user needs access to the selected commands, in order to... (For more information, please see the <i>PATHWAYS COMPASS Reports User Guide</i> .)	Select
Lists – Access and print regional agency lists and blank authorization forms	<input type="checkbox"/>
Statistical – Run reports containing statistical demographic totals for clients and households based on occupancy in a program or individual visit records	<input type="checkbox"/>
Funds – Run reports containing summary information based on visit records that represent disbursements	<input type="checkbox"/>
Summary – Run reports containing individual client names, keys and other identifying information based on occupancy in a program or individual visit records	<input type="checkbox"/>
Data Export – Create .CSV format files that can be imported into a spreadsheet or database application	<input type="checkbox"/>
Agency – Run reports which have been created specifically for your agency (Most agencies do not have these.)	<input type="checkbox"/>

MY AGENCY MENU COMMANDS (Except for REFERRALS, these commands are for AGENCY ADMINISTRATORS only.)			
This user needs access to the selected commands, in order to... (For more information, please see the <i>PATHWAYS COMPASS User [Referrals command] and Administration [all other commands] Guides</i> .)			Select All <input type="checkbox"/>
Command	Select	Command	Select
Profile – Configure the Intake process, Transgender and Last Referral Source fields, Homelessness Survey.	<input type="checkbox"/>	Funds – Configure fund resource names and amounts used on the Services page for disbursements	<input type="checkbox"/>
Fields – Configure agency-specific list fields for the Custom page	<input type="checkbox"/>	Programs – Configure programs in which an agency will enroll clients	<input type="checkbox"/>
Keywords – Configure the Keyword list field used to categorize clients on the General page	<input type="checkbox"/>	Info – Edit the agency’s contact, description, referral, shelter, and authorization information	<input type="checkbox"/>
Reasons – Configure the Reason Denied list field on the Services page	<input type="checkbox"/>	Admissions – Configure admission conditions, used in bed programs for shelters	<input type="checkbox"/>
Services – Configure the Preferred Needs List, used on the Services page	<input type="checkbox"/>	Reservations – Work with inbound bed reservation requests (shelters)	<input type="checkbox"/>
Beds – Configure bed information, used in bed programs for shelters	<input type="checkbox"/>	Users – Create and edit user profiles, including IDs and passwords. Process User Access Checklists.	<input type="checkbox"/>
Referrals – Update the Status field on the Services page for inbound referrals.	<input type="checkbox"/>	Assessments – Create and edit agency level client assessment questions.	<input type="checkbox"/>
Sites – Create and edit agency sites, used to create programs and preferred services	<input type="checkbox"/>		

SUPERVISOR’S AUTHORIZATION SIGNATURE	
Please have your supervisor authorize your selections by signing below. Then turn this form in to your agency’s administrator for processing. (If your agency has no administrator, or you need the Profile command, you may fax this form to Pathways Support, 404-982-0960 or 866-818-3036.)	
Supervisor Signature: _____	
Printed Name: _____	Date: _____